



Gradle Build Tool Support — Product Description

Gradle Build Tool Support

Develocity is complemented by Gradle Build Tool Support — professional support for the Gradle Build Tool itself, delivered by the engineers who build and maintain it. It can be purchased alongside a Develocity subscription, so the build platform and the underlying build tool are supported by one and the same team.

The value is that you are supported by the source. Gradle's support engineers are JVM and build-tooling specialists who have worked on Gradle Build Tool for well over a decade; when an issue turns out to be in the tool itself, it can be diagnosed and fixed at the root — in the product — rather than worked around. Concretely, Gradle Build Tool Support includes:

- Direct access to Gradle's build engineers for diagnosing and resolving Gradle Build Tool issues, through a priority support channel with defined response-time targets (see Maintenance and Support below) and an unlimited number of support requests.
- Upgrade assistance — guidance and hands-on help moving to newer Gradle versions and keeping pace with new JDK and language releases, which lowers the risk and effort of staying current and secure.
- Best-practice guidance on build configuration, project structure, and build performance, so builds stay fast, maintainable, and consistent as they grow across teams.

Complementing the support subscription, Gradle also offers training (onsite and public) and consulting — for build migrations, performance profiling, plugin development, CI/IDE/repository integrations, and cache rollout — should deeper, project-based engagement be required.